

### **Mass Care 7-X6, Household Pets and Service Animals**

Primary Agency:	Illinois Department of Agriculture (IDoAg)
Support Agencies:	American Red Cross (Red Cross) Illinois Board of Higher Education (IBHE) Illinois Community College Board (ICCB) Illinois Department of Central Management Services (IDCMS) Illinois Department of Natural Resources (IDNR) Illinois Department of Transportation (IDOT) Illinois Emergency Management Agency (IEMA) Illinois State Board of Education (ISBE) Illinois State Police (ISP) Business Emergency Operations Center (BEOC) Illinois Environmental Protection Agency (IEPA)
Other Organizations:	Humane Society of the United States International Foundation for Animal Welfare University of Illinois College of Veterinary Medicine

#### **I. Introduction**

##### **A. Purpose**

1. Provide operational guidance, coordination, processes and strategies for state operations in support of the health, welfare and safety of household pets and service animals in a disaster.

##### **B. Scope**

1. This appendix builds upon concepts and guidance provided in IEOP Annex 7, Mass Care.
2. This appendix specifically addresses household pets and service animals. For all other animals see IEOP Annex 14, Agriculture and Natural Resources, Appendix 1, Animal Welfare.
3. This appendix addresses support for animal evacuations and sheltering, the provision of emergency medical care, food and water, identification protocols and procedures for owner reunification.
4. This appendix addresses support of animal welfare operations through the utilization of state capabilities.
5. This appendix addresses animal welfare operations throughout response and recovery.
6. This appendix does not address the following:
  - a) Response protocols to an animal disease outbreak are addressed in IDOA hazard-specific response plans.

- b) Support to household pets and service animals housing outside of congregate disaster sheltering, see IEOP Annex 7, Mass Care, Appendix 3, Distribution of Emergency Supplies.
- c) Site security at all operations, see IEOP Annex 16, Law Enforcement Coordination and Management.
- d) Care for animals other than household pets and service animals, see IEOP Annex 14, Agriculture and Natural Resources, Appendix 1, Animal Welfare.
- e) Animal euthanasia and carcass disposal, see IEOP Annex 14, Agriculture and Natural Resources, Appendix 1, Animal Welfare.

C. Policy

- 1. All policies identified in IEOP Annex 7, Mass Care remain in effect.
- 2. Animals will be sheltered in an appropriate facility, including adequate temperature control, space per animal, and animal relief areas.
- 3. Service animals, federally recognized as dogs and miniature horses, will be permitted to accompany their owners through all public areas in accordance with the Americans with Disabilities Act (ADA). Emotional support animals and other household pets are not considered service animals and will not be guaranteed the same access.
- 4. All animals accepted into state-recognized pet shelters will be administered a rabies vaccination unless owners can show proof of current vaccination status, in accordance with the Illinois Animal Control Act.
- 5. Staff in animal shelters are not required to give animals time outside of cages for exercise and relief. Responsibility of care for the animals will remain with the owners.

D. Situation Overview

- 1. A disaster has occurred resulting in displaced individuals owning pets or service animals, where the animals are also needing mass care services, and local capacity is overwhelmed.

E. Assumptions

- 1. Some residents with pets will choose not to evacuate or seek shelter rather than leave animals behind, or if they believe mass care operations will not care for their pets.

2. The Authority Having Jurisdiction (AHJ) and community-based organizations will independently implement animal sheltering and support operations.
3. Spontaneous animal sheltering will occur without a coordination element or sustainment plan.
4. AHJs will request assistance from the state.
5. Animal support requirements will exceed resources and capabilities of any one agency/organization.
6. Affected populations seeking shelters will bring animals to shelters.
7. Pets will be abandoned or separated from their owners in impacted areas.
8. Lost, stray, or animals incapable of being cared for by their owners will pose a danger to responders and the public.
9. Mutual aid assistance will be available.
10. Resources will be limited by location, training and operational readiness.
11. Just-in-time training (JITT) will be required.
12. In catastrophic disasters, support to high impacted areas will be extremely limited and/or delayed.
13. Service animals will remain with their owners throughout the disaster and will require care at their location.
14. Animal shelters will need to be quickly established and staffed during disaster situations and continue for extended periods post-disaster.
15. AHJs have incorporated the Pet Evacuation and Transportation Standards (PETS) Act of 2006 into their emergency operations plans.

## II. Concept of Operations

### A. General

1. The transportation, sheltering, protection and care of animals is the primary responsibility of animal owners.
2. AHJ's are the primary responsible party to identify, prioritize, and coordinate support activities for affected pets.
3. Requests for support will be directed through the State Emergency Operations Center (SEOC).
4. Animal Sheltering

- a. State, in coordination with the local AHJ, will attempt communication with all pet shelters, affiliated or not, and provide support as requested and appropriate.
  - b. State animal shelter support is based on resource availability, capability, and prioritization of effort.
  - c. Animal shelter sites will be selected from pre-identified locations when possible.
  - d. Animal shelter criteria will follow recognized and identified standards and practices outlined by IDOA.
  - e. Organizations operating animal shelters will be responsible for procuring and providing nutritional and medical support.
  - f. Animal shelters will be identified and consolidated to the extent possible as part of the ongoing process of mass care.
5. Verification that household pet and service animal needs of affected communities have been met requires coordination with the whole community.
6. Every effort will be made to rescue abandoned or stray household pets and service animals from the disaster area within reasonable safety limits for rescue and animal care workers to prevent owners from prematurely re-entering the area.
7. Transportation of Animals
  - a) Coordination of transportation from the scene to operational animal facilities is the responsibility of local animal care and control agencies in coordination with IDOA.
  - b) During transportation, provisions will be made to contain each household pet to a carrier or cage that provides adequate ventilation, compatible grouping, and an appropriate amount of space.
  - c) Federal law requires that all service animals be allowed to accompany their owner on public and private sector transportation vehicles.
  - d) Upon determination of an animal requiring higher levels of medical care, transportation will be coordinated between IDOT and AHJ.
    - i. Animals deemed dangerous will be the responsibility of animal control.
8. Animal Identification System

- a) In coordination with local animal care and control agencies, IDOA will develop and execute a standardized process for animal identification and reunification.
- b) This system will include a process to document all animals housed at a licensed animal control facility for reunification with pet owners, to include deceased and unclaimed animals.
- c) Lost, stray, or animals incapable of being cared for by their owners are the responsibility of the local animal care and control agency.
  - i. These animals will be sheltered, fed, and if possible, returned to their owners.
  - ii. If the animals cannot be returned to their owners, their disposition will conform to State law.

9. Veterinary Care

- a) Local animal care and control agencies are responsible for coordinating veterinary care for their jurisdictions.
- b) To the extent possible, at each shelter housing displaced animals, a licensed veterinarian, or Certified Veterinarian Technician (CVT) under the supervision of a veterinarian, will perform triage as animals enter shelter facilities to assess disposition to hospital or quarantined area.
- c) All animals accepted into state-recognized pet shelters will be administered a rabies vaccination unless owners can show proof of current vaccination status, in accordance with the Illinois Animal Control Act.

B. Operational Priorities

- 1. The SEOC will establish priorities for support to household pets and service animals in the following order of rationalization:
  - a) Imminent human life safety issues.
  - b) Force security and protection.
  - c) Capability to provide and sustain life-essential services.
  - d) Household pets and service animal sheltering and support.
- 2. The SEOC will establish additional priorities for closing of animal welfare support operations using the following rationale, listed in order of importance:
  - a) Availability of long-term housing.

- b) Shelter resident access to long-term housing assistance programs.
- c) Availability of operational commercial animal support infrastructure.
- d) Availability of additional state, federal and non-governmental assistance programs.

C. Organization

1. Direction, Coordination and Control

- a. State agencies and external organizations retain operational control of their resources.
- b. The governor or designee has the authority to exercise overall coordination of resources belonging to the state or use directive authority.
- c. The SEOC is the single point of coordination for state supported operations.
- d. IDOA is the lead agency for coordination of animal welfare support.

2. Coordinating Elements

- a. IDOA will coordinate with the SEOC and other responding agencies, organizations, state and local officials to determine sheltering requirements in the impacted areas and will coordinate sheltering operations.
- b. The Business Emergency Operations Center (BEOC) will coordinate with private sector animal service and retail establishments to identify functioning locations and support the restoration of services.
- c. Element Specific Support Function (ESSF) – Animal Welfare will be activated at the direction of the SEOC Manager.
  - i. Strategic and operational guidance on ESSF operations can be found in IEOP Base Plan-A4, Element Specific Support Function Coordination and Management.

3. Federal Coordination

- a. SEOC LNOs, state agencies, boards and commissions will coordinate with federal counterparts in accordance with enabling authority.
- b. IDOA will coordinate with United States Department of Agriculture, Animal and Plant Health Inspection Service,

Veterinary Services (USDA, APHIS) for support in pet sheltering.

D. System Capabilities and Structure

1. Animal Welfare Support Personnel

- a. Local animal care and control agencies are the primary source of animal welfare support personnel.
- b. Personnel may come from any state agency or external organization providing animal welfare support resources activated through the SEOC.
- c. At the direction of the Governor or designee, state agencies may be tasked with providing agency personnel in support of animal welfare support operations.
- d. Animal welfare support staffing shortfalls will be met through activation of mutual aid agreements, service contracts and utilization of spontaneous volunteers.
  - i. Volunteers will be trained to assigned missions and, to the extent possible, made aware of potential risks involved.

2. Animal Welfare Facilities

- a. Animal welfare support facility shortfalls will be met through activation of state facilities, mutual aid agreements, service contracts and utilization of donated space and accommodations.

E. Resource and Logistical Support Requirements

1. Resources and logistics support necessary to implement and sustain animal welfare support operations will be provided through processes established in IEOP Annex 9, Resource Management and Logistics.
2. Shortfalls and/or gaps identified during recovery will be addressed through processes established in the IEOP.
3. Additional resource and logistics support may be provided through implementation of the Emergency Management Assistance Compact (EMAC), the federal government and/or private sector.

III. Roles and Responsibilities

A. Illinois Department of Agriculture (IDOA)

- \_\_\_ 1) Coordinate with whole community partners to establish capabilities necessary for the health and well-being of household pets and service animals.

- \_\_\_ 2) Identify IDOA personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 3) Coordinate with the SEOC to implement mutual aid agreements in support of household pets and services animal operations.
- \_\_\_ 4) Coordinate and direct animal health and well-being programs, establish priorities for resources and services, and provide guidance on household pets and service animals.
- \_\_\_ 5) Coordinate administrative processes and resources necessary for use of county and state fairgrounds in support of mass care operations.
- \_\_\_ 6) Assist in identifying and acquiring feed, veterinary services and relocation of household pets and service animals in support of shelter service providers.
- \_\_\_ 7) May be available to assist permitted facilities in the location of suitable alternative housing for their restricted species.
- \_\_\_ 8) May conduct warnings and assist in the evaluation of confined wildlife and exotic animals including, but not limited to, those held under CDFG permits. AZA accredited facilities (mainly zoos) are outside CDFG jurisdiction.
- \_\_\_ 9) May coordinate the use of specialized personnel and equipment to recapture potentially dangerous escaped captive wildlife and exotic animals. May assist with the assessment of lost or escaped captive wildlife, exotic animals, oil-soaked birds or other species as deemed appropriate. Emergencies caused by or closely related to an oil spill in the marine environment, or threatening the marine environment, will be responded to by the CDFG's OSPR, (Office of Spill Prevention and Response) unit. OSPR a close working relationship with the organizations and facilities that specialize in capture, holding, and treatment of oiled wildlife and birds.
- \_\_\_ 10) As far as animal recaptures, CDFG officers are equipped and trained for the chemical immobilization of the native wildlife species that are sometimes involved in semi-urban incidents requiring CDFG intervention. This is almost exclusively deer, bears, and mountain lions.

A. American Red Cross (Red Cross)

- \_\_\_ 1) Coordinate with American Red Cross disaster response operations leadership to determine necessity for, identify, and coordinate the opening and management of emergency shelters.
- \_\_\_ 2) Identify sheltering support requirements and make appropriate resource requests to the SEOC manager.

- \_\_\_ 3) Coordinate with SEOC liaison officers (LNOs) for state agency resourcing and support in accordance with support agency roles and responsibilities and based on scope and magnitude of event.
- \_\_\_ 4) Coordinate and disseminate public information, crisis communications, educational messaging with SEOC public information officer (PIO) and Red Cross PIO.
- \_\_\_ 5) Coordinate Red Cross reunification efforts with the National Center for Missing and Exploited Children and other national reunification service providers.
- \_\_\_ 6) Coordinate Red Cross case work operations with state disaster recovery coordinator during transition to long-term recovery.
- \_\_\_ 7) Coordinate Red Cross sheltering operations with primary and support agencies conducting state mass care.
- \_\_\_ 8) Coordinate provisions for functional needs support services within Red Cross facilities with primary and support agencies conducting state mass care.
- \_\_\_ 9) Coordinate collection, receipt, compilation and development of situational reports on sheltering operations.
- \_\_\_ 10) Provide just-in-time-training and/or site specific training to Red Cross personnel assigned responsibilities, missions and tasks.
- \_\_\_ 11) Coordinate notification, activation and deployment of personnel and equipment in support of state approved operations.

B. Illinois Board of Higher Education (IBHE)

- \_\_\_ 1) Coordinate with Vet schools for personnel
- \_\_\_ 2) Identify colleges and universities available for use in coordination with the Red Cross SEOC LNO.
- \_\_\_ 3) Identify personnel from colleges and universities with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in mass care.
- \_\_\_ 4) Coordinate notification, activation and use of colleges and universities and personnel required for mass care as directed by the SEOC manager.
- \_\_\_ 5) Coordinate JITT with colleges and universities providing personnel support and shelter facilities.
- \_\_\_ 6) Monitor and advise the SEOC on sustainment requirements for colleges and universities providing mass care support.

C. Illinois Community College Board (ICCB)

- \_\_\_ 1) Identify community colleges available for use in coordination with the Red Cross SEOC LNO.
- \_\_\_ 2) Identify personnel from community colleges with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 3) Coordinate notification, activation and use of community colleges and personnel required for sheltering operations as directed by the SEOC manager.
- \_\_\_ 4) Coordinate JITT with community colleges providing personnel support and shelter facilities.
- \_\_\_ 5) Monitor and advise the SEOC on sustainment requirements for community colleges providing shelter support.

D. Illinois Department of Central Management Services (CMS)

- \_\_\_ 1) Identify state owned facilities available for use as mass care facilities.
- \_\_\_ 2) Identify non-essential personnel from state agencies without assigned recovery missions available to assist in sheltering operations.
- \_\_\_ 3) Identify CMS personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 4) Coordinate notification, activation and deployment of state personnel required for sheltering operations as directed by the SEOC manager.
- \_\_\_ 5) Coordinate JITT for state agency personnel assigned to sheltering operations.
- \_\_\_ 6) Monitor and advise the SEOC on sustainment requirements.
- \_\_\_ 7) Provide telecommunications and technology support services to reunification operations.
- \_\_\_ 8) Identify state surplus resources available for use in sheltering operations.

E. Illinois Department of Children and Family Services (DCFS)

- \_\_\_ 1) Identify personnel available to assist in sheltering operations.
- \_\_\_ 2) Coordinate notification, activation and use of personnel required for

sheltering operations as directed by the SEOC manager.

- \_\_\_ 3) Identify DCFS personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 4) Coordinate JITT with personnel required for sheltering operations.
- \_\_\_ 5) Monitor and advise the SEOC on sustainment requirements for personnel required for sheltering operations.
- \_\_\_ 6) Coordinate with SEOC Red Cross LNO to identify unaccompanied minors and youth in care.
- \_\_\_ 7) Coordinate with SEOC ISP and Red Cross LNOs for the placement of children separated from parents and/or guardians.
- \_\_\_ 8) Coordinate the provision of youth services with SEOC Red Cross LNO.

F. Illinois Department of Commerce and Economic Opportunity (DCEO)

- \_\_\_ 1) Coordinate collection, receipt, compilation, development and dissemination of census data for disaster areas.
- \_\_\_ 2) Coordinate collection, receipt, compilation, development and dissemination of situational reports on available housing, lodging and commercial space.

G. Illinois Department of Corrections (IDOC)

- \_\_\_ 1) Identify correctional centers available in support of sheltering operations in coordination with the Red Cross SEOC LNO, including laundry services, staging, receipt and repackaging, and feeding support.
- \_\_\_ 2) Provide resources in support of sheltering operations, including pillows, bed sheets, blankets and materials from Correctional Industries.
- \_\_\_ 3) Identify offender crews available to support sheltering operations.
- \_\_\_ 4) Identify IDOC personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 5) Coordinate notification, activation and use of personnel required for sheltering operations as directed by the SEOC manager.
- \_\_\_ 6) Coordinate JITT for IDOC personnel and offenders supporting sheltering operations.

- \_\_\_ 7) Monitor and advise the SEOC on sustainment requirements for IDOC personnel and offender support.

H. Illinois Department of Human Services (IDHS)

- \_\_\_ 1) Assist in the repatriation of foreign nationals.
- \_\_\_ 2) Coordinate identification of eligible human services clients.
- \_\_\_ 3) Coordinate identification of appropriate programs to provide services.
- \_\_\_ 4) Identify agency personnel and contract staff available for service support.
- \_\_\_ 5) Coordinate notification, activation and use of personnel required for sheltering operations as directed by the SEOC manager.
- \_\_\_ 6) Determine necessity of site liaison to mass care facilities and coordinate notification, activation, deployment, coordination and sustainment as necessary.
- \_\_\_ 7) Monitor and advise the SEOC on sustainment requirements for IDOC personnel and offender support.

I. Illinois Department of Innovation and Technology (DoIT)

- \_\_\_ 1) Identify the need for and provide telecommunications and technology support services to shelters and sheltering operations.
- \_\_\_ 2) Coordinate use of state information technology services in support of sheltering operations.

J. Illinois Department of Natural Resources (IDNR)

- \_\_\_ 3) Identify IDNR lands and property, including state parks, available for use in coordination with the Red Cross SEOC LNO.
- \_\_\_ 4) Identify IDNR personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 5) Coordinate notification, activation and use of IDNR personnel required for sheltering operations as directed by the SEOC manager.
- \_\_\_ 6) Coordinate JITT with IDNR personnel supporting sheltering operations
- \_\_\_ 7) Identify the need for and provide logistical support to sheltering operations, to include boat/snowmobile transportation of shelter supplies, personnel and equipment.

- \_\_\_ 8) Monitor and advise the SEOC on sustainment requirements for IDNR lands, property and personnel.

K. Illinois Department of Public Health (IDPH)

- \_\_\_ 1) Coordinate collection, receipt, compilation, development and dissemination of situational reports on threats to public health, public welfare and the environment.
- \_\_\_ 2) Identify IDPH personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
- \_\_\_ 3) Coordinate the integration of health care facilities, local health departments, emergency medical services, volunteer medical personnel , and other medical resources into state-approved sheltering operations.
- \_\_\_ 4) Assist with the procurement of potable water, ice and portable toilets.
- \_\_\_ 5) Identify the need for and provide technical assistance to sheltering operations including food safety, safe drinking water, sanitary waste disposal, vector control and structural pest control management.
- \_\_\_ 6) Coordinate with SEOC Red Cross LNO to determine appropriate alternate medical care facilities for those persons whose placement in congregate care facilities established for the general population would not be medically appropriate.

B. Illinois Emergency Management Agency (IEMA)

- \_\_\_ 1) SEOC Manager
  - \_\_\_ a) Coordinate with SEOC liaisons, internal and external organizations and whole community partners in support of sheltering operations.
  - \_\_\_ b) Assist in the identification, acquisition, timely distribution and accounting of services, equipment and materiel in support of resource requests.
  - \_\_\_ c) Establish and direct ESSFs required for strategic planning and coordination of state-supported sheltering operations.
  - \_\_\_ d) Establish incident management systems and assign coordinating elements for personnel and resources deployed by and/or on behalf of the state.
  - \_\_\_ e) Ensure continuity of operations for maintenance and sustainment of sheltering operations.

- \_\_\_ f) Coordinate and direct transitions between short, intermediate and long-term recovery; establish priorities for resources and services; and provide guidance on sheltering operations.
- \_\_\_ g) Coordinate with the SEOC private sector LNO and Business Emergency Operations Center manager to develop and disseminate updates, briefings and intelligence to the private sector
- \_\_\_ h) Coordinate with the SEOC voluntary agency LNO for the integration of volunteer and donations management support into shelter support operations.
- \_\_\_ 2) Radiological Emergency Assessment Center (REAC) Manager
  - \_\_\_ a) Coordinate the integration of sheltering operations with the Illinois Plan for Radiological Accidents.
  - \_\_\_ b) Identify the need for and deploy Radiological Assessment Field Teams.
  - \_\_\_ c) Coordinate radiological decontamination and monitoring activities at mass care facilities at the request of the SEOC manager.
  - \_\_\_ d) Provide technical guidance on radiological impacts to sheltering operations.
- L. Illinois National Guard (ILNG)
  - \_\_\_ 1) Coordinate requests for personnel and resources to provide force security and protection at shelters.
  - \_\_\_ 2) Coordinate requests for personnel and resources to provide force security and protection for state agency personnel and resources involved in sheltering operations.
- M. Illinois State Board of Education (ISBE)
  - \_\_\_ 1) Identify public schools available for use in coordination with the Red Cross SEOC LNO.
  - \_\_\_ 2) Identify personnel from public schools with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel and logistics staff) available to assist in sheltering operations.
  - \_\_\_ 3) Coordinate notification, activation and use of public schools and personnel required for sheltering operations as directed by the SEOC manager.
  - \_\_\_ 4) Coordinate JITT with public schools providing personnel support and

shelter facilities.

- \_\_\_ 5) Monitor and advise the SEOC on sustainment requirements for public schools providing shelter support.

N. Illinois State Police (ISP)

- \_\_\_ 1) Coordinate with local law enforcement and law enforcement mutual aid organizations.
- \_\_\_ 2) Coordinate requests for personnel and resources to provide force security and protection at shelter facilities throughout operations.
- \_\_\_ 3) Coordinate requests for personnel and resources to provide force security and protection for state agency personnel and resources involved in sheltering operations.
- \_\_\_ 4) Coordinate personnel with specialized training in juvenile services, including services for unaccompanied minors.

O. Illinois Emergency Services Management Association (IESMA)

- \_\_\_ 1) Coordinate requests for personnel and resources to augment sheltering operations with Red Cross SEOC LNO.
- \_\_\_ 2) Establish and/or support ESSF-Mass Care strategic operations as directed by the SEOC manager.
  - \_\_\_ a) Coordinate the collection, analysis and dissemination of ESSF-Mass Care disaster intelligence and provide situation reports to the SEOC manager.
  - \_\_\_ b) Coordinate resource management requests for ESSF-Mass Care with the SEOC to fulfill logistical requirements.
  - \_\_\_ c) Coordinate the notification, activation, deployment, coordination and implementation of Emergency Management Assistance Teams and Incident Management Teams as requested by the SEOC manager.
  - \_\_\_ d) Develop strategic action plans for support and sustainment of ESSF-Mass Care and sheltering operations.

P. Illinois Medical Emergency Response Team (IMERT)

- \_\_\_ 1) Inform IDPH of statewide status and resource availability.
- \_\_\_ 2) Coordinate requests for personnel and resources to augment medical support to sheltering operations.
- \_\_\_ 3) Coordinate notification, activation and deployment of personnel and equipment in support of state approved operations.

- \_\_\_ 4) Provide any necessary just-in-time-training and/or site specific training to personnel assigned responsibilities, missions and tasks.
- \_\_\_ 5) Monitor and advise the SEOC on sustainment requirements for IMERT.

Q. Other Organizations: General Considerations

- \_\_\_ 1) At the request of the SEOC manager:
  - \_\_\_ a) Identify resources, facilities and personnel available to assist in shelter operations.
  - \_\_\_ b) Coordinate notification, activation and deployment of resources, facilities and personnel available to assist in shelter operations.
  - \_\_\_ c) Monitor and advise the SEOC on sustainment requirements for resources, facilities and personnel providing shelter operations support.

IV. Authorities and References

A. Authorities

- 1. All authorities found in IEOP Annex 7, Mass Care

B. References and Resources

- 1. Comprehensive Preparedness Guide 301 (CPG-301): Emergency Management Planning Guide for Special Needs Populations.
- 2. State of Illinois, Illinois Compiled Statutes 775 ILCS 5, Illinois Human Rights Act, as amended.